

## Complying with Laws, Regulations, Standards, and their Amendments

The Toppan Group complies with the amended Act on the Protection of Personal Information of Japan, the revised Japanese Industrial Standards (JIS) standard for accrediting

PrivacyMark systems, the recently enforced EU General Data Protection Regulation, and other information-protection legislation around the world.

### Complying with the Amended Personal Information Protection Law in Japan

The Toppan Group formulates rules to ensure compliance with the amended Japanese Act on the Protection of Personal Information, a law promulgated in June 2020. When the amended act comes into force, the Group will set up procedures for handling personal information and anonymously processed information, notifying individuals when their information is provided to third parties outside of Japan, and submitting incident reports whenever necessary. The procedures to be established will be closely based on the guidelines to be announced by the Personal Information Protection Commission of Japan by April 2022.

### Complying with the Revised JIS Q 15001:2017

In 2017 the Japanese Standards Association (JSA) revised JIS Q 15001:2017, a standard for accrediting a business operator or other entity with an appropriate system for the protection of personal information.

The Toppan Group has joined an inter-business project to compile a handbook on the revised standard in order to spread the relevant information throughout the printing industry in Japan. Toppan also provides Group companies with guidance on the formulation of a personal information protection system that meets the requirements for PrivacyMark accreditation under the revised standard.

### Complying with International Legislation on Personal Information Protection

To address globalized business operations, Toppan specifies the Group's global standards on personal information management in accordance with the core principles of the General Data Protection Regulation (GDPR) issued by the EU. Toppan seeks to handle personal information in conformance with the applicable legislation of every relevant country.

### Complying with PCI DSS for Credit Card Information Management

The Toppan Group follows the principle of "not storing cardholder data" for credit card issuance operations. In addition to the Payment Card Industry Card Production (PCI CP) standard applied to the production of credit cards, the Group works to comply with the Payment Card Industry Data Security Standard (PCI DSS) applied to the data centers that store and manage card data.