

## Staying on Alert for Cyber Incidents

Training,  
education

### ■ Upgrading Suspicious Email Reporting Drills

Toppan conducted a series of suspicious email reporting drills in July 2020. To prepare for the drills, the Group requested all users of Toppan email addresses (about 21,000 users in total) to add a shortcut link or icon that could be quickly clicked on their standing screens to report suspicious emails. The drills were expanded to include about 33,000 persons at Group subsidiaries and affiliated companies in the course of the year.

Toppan held reporting drills of two different levels of difficulty in January 2021. Participants were divided into those who clicked on a link in a suspicious email sent out in the July 2020 drill, and those who did not. The training was pitched at different levels for the two groups.

Thanks to these efforts, Toppan ensured that the number of leakage incidents caused by cyber-attacks was zero in fiscal 2020, setting a benchmark to meet going forward.

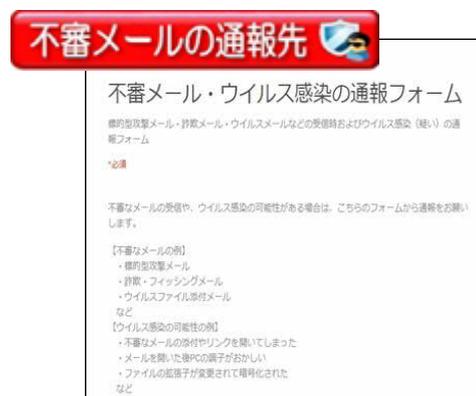
### ■ Alerting Senior Management on Cyber Emergencies

Toppan Inc. conducts annual drills for senior management to rehearse the actions to take in the event of a cyber-attack. To fortify their safeguards, the drills better equip senior managers with leadership skills to control cyber emergencies. The drills also aim to identify any challenges they may face in their efforts to shore up the Group's risk management capabilities.

### ■ Preparing for the Tokyo 2020 Games

As large-scale, international sporting events, the Olympic and Paralympic Games are easy targets for organized criminals.

Toppan Inc., a Tokyo 2020 Official Partner, gathered relevant information and took part in cross-sector, anti-cyber-attack drills organized by the Nippon CSIRT Association and the National center of Incident readiness and Strategy for Cybersecurity (NISC) of Japan.



Screenshot of the suspicious-email report form on the Group's internal portal site (in Japanese)



Cyber security drill for senior management